



CONTACT:
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Director, Operations
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JOB DESCRIPTION

November 2021

TITLE: Tape Operator

DEPARTMENT: Operations

REPORTS TO: Director, Enterprise Operations

SUMMARY

Entry level position working for a growing IT company. Complete management of tape operations, mounting and removing tapes from drives as needed. Understand systems commands for outsourcing type mounts. Perform basic computer operator commands. Respond to error messages. Recognize minor hardware malfunctions and resolve under supervision.

RESPONSIBILITIES:

- Classify and catalog library of computer tapes by client
- Initialize, label, and add tapes to library as required by client
- Load and remove tapes from tape drives
- Clean tape drives as needed
- Pull scratch and vault listings

REQUIREMENTS:

Education: Minimum H.S. Diploma – great IT opportunity
Experience: IT Computer Operations experience preferred
Hours: Night Shift, 7PM to 7AM rotating schedule

ABOUT BLUE HILL:

Blue Hill Data Services helps commercial and government customers reduce their operating costs and minimize risk by providing fully managed 24/7 data center hosting solutions, and a full array of complementary IT support services including remote management support.

All services are delivered from On-Shore, USA, supporting customers worldwide and from all industries since 1994, with a production data center that has never lost utility power, and three backup data centers. We meet all regulatory compliance and audit requirements necessary to support our growing customer base.



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Our differentiation is providing customized solutions, flexibility both in contracts and solutions, cost effectiveness, and personalized attention. A customer's data center environment can be hosted within Blue Hills' private cloud, or Blue Hill support services can be provided remotely to the customers' site.

Specializations include:

- Mainframe-as-a-Service (MFaaS) solutions, including all managed services offerings
- iSeries-AS/400 hosting and Managed Services
- Applications support and maintenance. These services help customers mitigate the risk of a retiring workforce supporting MF legacy applications. Customers also utilize these services as a necessary step in the roadmap to eventually transform their applications to newer technologies.
- Open Systems hosting and Managed Services
- Dedicated Disaster Recovery and Business Continuity solutions
- Colocation Services

Our deep Mainframe and Mid-Range technical skills and longstanding experience enable us to support our customers' legacy environments as well as implement new technology solutions. Acting as our customers' partner, we help address the need to maintain their Mainframe environment, either indefinitely or until they choose to get off the Mainframe, providing flexibility in reducing costs as utilization decreases.

We are proud our customer satisfaction 100% - we have never lost a customer due to poor service.