

## 24/365 Support Services

- *Multi-Platform Hosting*
- *Operations and Technical Support*
- *Capacity Planning and Monitoring*
- *Communications Network Management*
- *Telecommunications Monitoring*
- *Job Scheduling*
- *Production Control*
- *Tape Management*
- *Storage Management*
- *Disk Management*
- *Data Backup*
- *Dedicated Disaster Recovery*
- *Migration Expertise*
- *Project Management*
- *Account Management*

## World-Class Data Centers

- *Class "A" Fault Tolerant Infrastructures*
- *Multi-Layered Security*
- *Diverse Power Feeds*
- *Multiple Communication Providers*
- *Redundant Environmental Protection*
- *SOC 1 Type 2 and SOC 2 Type 2 (SSAE18) Compliant*
- *PCI-DSS Compliant*
- *HIPAA HITECH Privacy & Security Certified*
- *TRUSTed Cloud Privacy Certification*
- *EU-U.S. and Swiss-U.S. Privacy Shield Framework*

Blue Hill Data Services is a leading Tier 2 ITO infrastructure services provider delivering full-service ITO solutions from our state-of-the-art, 'Class A' data centers, supporting multiple T1's, MPLS networks, and over 200 Virtual Private Networks (VPNs). Our solutions enable organizations to improve service delivery and reduce operating costs.

### Mainframe-as-a-Service

- z/OS, OS/390, VM, VSE
- Sys Programming, Operations, Production Control, Job Scheduling

### Client-Server

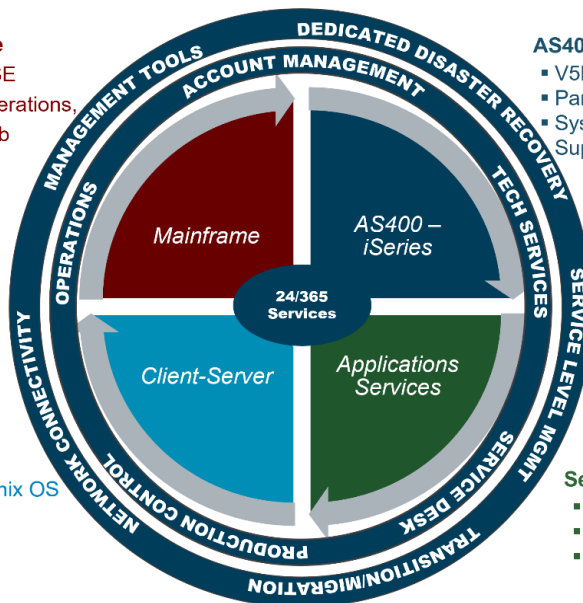
- Windows / Linux / Unix OS
- VMware Utilization

### AS400 – iSeries-as-a-Service

- V5R4 to Current
- Partitions on Demand
- Systems & Operations Support

### Service Delivery Options

- Fully Managed Services
- Remote Support
- Colocation



- **Mainframe-as-a-Service** – custom configurations of hardware, software, networking, and services to provide optimal private cloud hosting solutions. Operating environments include z/OS, OS/390, MVS, VM, VSE and Linux on the mainframe.
- **Client-Server Management** – on-site hosting to full customized managed services. Operating environments include Windows and Linux. Sophisticated tools to analyze current client environments and provide virtualization solutions utilizing VMware
- **AS/400 – iSeries-as-a-Service** – fully managed hosting or remote support services, customized to meet each clients' unique requirements. We provide the staff resources for operating, maintaining, and administering the hardware and associated infrastructure. Our experts will handle configuration, monitoring and management for iSeries, HP/UX, AIX, Solaris, and other midrange platforms.
- **Disaster Recovery and Business Continuity** – secure, scalable and reliable Dedicated Disaster Recovery solutions for Mainframe, Client Server and AS/400 - iSeries environments provided from our high-availability recovery centers. Business Continuity solutions include shared and dedicated workstation recovery services.

▪ **Applications Services**

Our Applications Services group consists of knowledgeable application programmers and analysts that are experts in a wide variety of application software. We focus on providing cost-effective services and solutions for application software across all platforms, from maintenance and support, to modernization. Our Applications Services include Applications Maintenance and Support, Applications Software Development, and Mainframe Applications Skills and Expertise.

▪ **Blue Hill Data Services: Cost-Effective, Secure, On-Shore Data Center Hosting Solutions**

Blue Hill Data Services consistently achieves 100% client satisfaction by providing Private Cloud and fully managed 24/7 data center hosting solutions, and a full array of complementary IT support services.

We deliver all services from On-Shore, USA, and since 1994 we have supported government and commercial clients, helping them reduce their operating expense, eliminate capital expense, mitigate the risk of a retiring workforce, meet all regulatory compliance and audit requirements, and achieve 100% client success.

Blue Hill specializes in all things mainframe, and also provides multi-platform services and infrastructure solutions. We have successfully carved out a niche in supporting Mainframe mission-critical applications. Acting as our Clients' partner, we can support their environments either indefinitely or until they choose to get off the Mainframe, providing flexibility in reducing costs as utilization decreases.

Our differentiation is providing customized solutions, flexibility both in contract and solutions, cost effectiveness, and personalized attention. Our client's data center environment can be hosted within Blue Hills' private cloud facilities, or Blue Hill support services can be provided remotely to the client's site.

IT Managed Delivery Services and Solutions:

- Mainframe-as-a-Service (MFaaS)
- AS/400 - iSeries-as-a-Service
- Client-Server Systems Support
- Applications Development and Maintenance Support Services
- Disaster Recovery and Business Continuity
- Colocation Services
- Remote Support Services
- Consulting Assistance

Our deep technical skills and longstanding experience enable us to support our customers' legacy environments as well as implement new technology solutions.

We do not force clients to upgrade or change the way they are used to doing business, which makes the transitions seamless, minimizing risk and completing migrations in shorter timeframes.

We are proud our client satisfaction 100% - we have never lost a client due to poor service or high costs.