



## AS/400 - iSeries-as-a-Service

### iSeries Managed Services

- *Hosting & Support Center*
- *Data Center Managed Services*
- *Remote Server Management*
- *24/365 Operational Services*
- *System Monitoring & Troubleshooting*
- *Problem Management*
- *Configuration Management*
- *Backup & Restores*
- *User Administration*
- *Job Scheduling*
- *OS Administration*
- *Communications Monitoring*
- *Technical Support Services*
- *System Tuning*
- *Performance Monitoring*
- *Security Management*
- *Upgrades & Capacity Planning*
- *High Availability Implementation and Monitoring*
- *Dedicated Disaster Recovery Testing*

At Blue Hill we understand the importance that your iSeries (AS/400) server availability has on your business. We offer Managed Services to guarantee your environment is pro-actively managed to ensure any issues are addressed immediately and eliminated. Blue Hill provides this service 24/365, leaving you free to manage your core business.

In order to keep ahead of your competition, you need IT services that run your business at maximum efficiency. Your time should be spent on the development of IT as a business strategy, with less time spent on the day-to-day issues. Blue Hill's services are designed to relieve you of the everyday pressures of keeping your systems up and running. This also allows you to improve the service to your end-user community while providing a more cost effective solution.

- Blue Hill offers a solution which:
- Eliminates the risk of outside factors impacting your iSeries
- Gives you access to iSeries specialists when you need them
- Flattens the cost of iSeries support
- Frees up your IT staff to concentrate on more strategic initiatives.



Blue Hill will host your AS/400 iSeries environment in our state-of-the-art data center with 24/365 security monitoring, redundant power, communications and environmental controls. In addition to any regular system tasks, covered within a service level agreement, continuous server monitoring with alerts and an expert support team ensures the prevention of problems before they impact your systems and your end user community. Remote server management is also available as an option.

Blue Hill's iSeries Managed Services provides the optimum level of support for your business and will free up your staff from any day-to-day support issues. Our services are customized and tailored to meet each customer's specific requirements.