



Press Release

Source: BPO Management Services Inc.

BPO Management Services Signs Multi-Year Outsourcing Contract with XyberNET

Thursday November 15, 6:30 am ET

IRVINE, Calif.--(BUSINESS WIRE)--BPO Management Services Inc., (OTCBB:[BPOM](#) - [News](#)), a full service business process outsourcing company focused on serving middle market enterprises, today announced that it has recently signed a three-year agreement, to provide information technology outsourcing services to XyberNET, a leading supplier of software, processing, and services to the Financial Insurance Industry. BPO Management Services (BPOMS) will host and manage XyberNET's IT infrastructure and monitor, support and maintain all related network components and devices from its full-service, 24/7/365 support center located in Pearl River, NY.

This partnership enables XyberNET to leverage BPOMS' data center resources, scalable architecture and technical support expertise, as well as its highly secure, SAS 70 Type II compliant facility to ensure XyberNET is receiving the cost and service efficiencies it requires to meet the needs of its own customers. BPOMS state-of-the-art processing environment and support capability combined with XyberNET's software and professional and support services, positions XyberNET as a full service provider and provides XyberNET the IT solution needed to meet its client's service level performance requirements. "We are delighted to partner with BPOMS and are very pleased with the attention to detail and commitment to XyberNET's business priorities, which is the key differentiator we see in our relationship," commented Ellen Myers, President and Chief Executive Officer of XyberNET.

"We are pleased to announce XyberNET as an important new outsourcing client," commented Patrick Dolan, Chief Executive Officer of BPO Management Services. "As we continue to expand our product offerings, which are especially geared to servicing middle market enterprises such as XyberNET, we look forward to assisting all of our clients by providing a better service at a lower price point for all back-office business functions compared to their existing capabilities and to providing a highly scalable solution which can readily support their rapidly changing business requirements."

About BPO Management Services, Inc.

BPO Management Services (BPOMS) is a business process outsourcing (BPO) service provider that offers a diversified range of on-demand services, including human resources, information technology, enterprise content management, and finance and accounting, to support the back-office functions of middle-market enterprises on an outsourced basis. BPOMS supports middle-market businesses new to the BPO market, established businesses that already outsource, and businesses seeking to maximize return-on-investment from their in-house workforce. For more information, please visit www.bpoms.com.

About XyberNET

XyberNET is the leading supplier of software, processing, and services to the Financial Insurance Industry. More than half of all premiums for debt protection, GAP, credit life, disability, and warranty premiums/contracts are processed on XyberNET software. XyberNET was founded in 1979 and has grown today to include an impressive client base and 15 software products, including the industry-leading XYCOR Systems. XyberNET became the leading supplier of products and services in their market because of commitment to their corporate mission: XyberNET is dedicated to the achievement of excellence in client satisfaction, realized through the delivery of superior services and systems. Long recognized as the gold

standard in credit insurance administration systems, XyberNET is proud of its reputation and works hard to maintain its place in the industry market space. XyberNET approaches every client relationship as a partnership, looking for long-term relationships that will provide benefit and value to both. While many things have changed over the years, XyberNET's commitment to excellence, the clients and the industry it supports remain constant. For more information, please visit www.xyber.net.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995:

With the exception of historical or factual information, the matters discussed in this press release, including without limitation the acceptance of new technology by the general marketplace, the Company's future growth plans and the ability of the Company's common stock to trade or be quoted on various markets are forward-looking statements that involve risks and uncertainties. Actual results may differ. Factors that could cause or contribute to such differences in results include, but are not limited to, the availability of financing and changes in market and business conditions; and other risks and factors detailed from time to time in the Company's public statements and its periodic reports and other filings with the U.S. Securities and Exchange Commission.

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