



Press Release

Source: BPO Management Services, Inc.

## **BPO Management Services IT Outsourcing Business Unit, Blue Hill Data Services, Inc., Signs Outsourcing Contract with JVC U.S.A.**

November 2, 2009

Anaheim, CA.--(BUSINESS WIRE)--BPO Management Services, Inc., "BPOMS" (OTCBB: BPOM:OB) a leading full-service business process outsourcing company focused on serving large and middle-market enterprises, today announced that their IT Outsourcing division, Blue Hill Data Services, Inc. recently signed a multi-year agreement to provide information technology outsourcing services to JVC U.S.A., a leading developer and manufacturer of sophisticated audio and video products using superior technologies to deliver high quality sound and images. For 80 years the JVC brand name has been associated with the very best in audio and video entertainment, and has also been a strong supporter of the creative side of the entertainment world.

BPOMS said that it has entered into an agreement with JVC U.S.A. to provide IBM Mainframe hosting and management services for JVC's mainframe environment. Under the arrangement BPOMS will provide hosting services to support JVC U.S.A.'s business systems. The Company said that its services will include monitoring, support and maintenance of all mainframe related systems. BPOMS will deliver the hosting and support services on a 24/7/365 basis from its full service data and support center located in Pearl River, New York.

This partnership enables JVC U.S.A. and BPOMS to jointly support JVC's business commitments and future growth strategy. BPOMS will provide JVC U.S.A. with the capabilities and state-of-the-art technology services they require, including improved scalability, service level performance, expert staff augmentation, lower cost and flexibility, and added value through operational efficiencies and technical enhancements. BPOMS world-class data center maintains the data security compliance, availability and reliable infrastructure that is vital to ensuring JVC's systems and network infrastructure are functioning round the clock and without interruption.

"We were looking for a solution to control the costs associated with our mainframe platform," said Thomas Klose, IT Director at JVC U.S.A. "We chose BPOMS and their Blue Hill Data Center based on their proven ability to leverage their embedded infrastructure to our advantage. Beyond just cost savings though, their 24 x 7 x 365 support model gives us access to additional technical resources when and if we need them."

Patrick Dolan, Chairman and CEO of BPO Management Services, Inc. commented, "We are pleased to welcome the JVC brand to our family of manufacturing clients being serviced at our Blue Hill ITO facility where we can leverage our deep knowledge and expertise to maximize JVC's infrastructure investments in IT. We look forward to further enabling our partnership by expanding our role with JVC as a trusted advisor for future technology related initiatives."

### **ABOUT JVC U.S.A.**

JVC U.S.A., headquartered in Wayne, New Jersey, is a division of JVC Americas Corp., a wholly-owned subsidiary of Victor Company of Japan Ltd. JVC distributes a complete line of video and audio equipment for the consumer and professional markets. For further product information, visit JVC's Web site at <http://www.jvc.com> or call 1-800-526-5308.

### **About BPO Management Services, Inc.**

BPO Management Services (BPOMS) is a healthcare and business process outsourcing (BPO) service provider that offers a diversified range of on-demand services, including claims processing, human resources, information technology, and enterprise content management, to support the back-office business functions of the middle-market on an outsourced basis. BPOMS supports middle-market

businesses new to the BPO market, established businesses that already outsource, and businesses seeking to maximize return-on-investment from their in-house workforce. For more information, please visit <http://www.bpoms.com>

#### **Forward-Looking Statements**

Certain statements in this press release that are not historical facts are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements may be identified by the use of words such as "anticipate," "believe," "expect," "future," "may," "will," "would," "should," "plan," "projected," "intend," and similar expressions. Such forward-looking statements, involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of BPO Management Services, Inc. (the "Company") to be materially different from those expressed or implied by such forward-looking statements. The Company's future operating results are dependent upon many factors, including but not limited to: (i) the Company's ability to obtain sufficient capital or a strategic business arrangement to fund its current operational or expansion plans; (ii) the Company's ability to build and maintain the management and human resources and infrastructure necessary to support the anticipated growth of its business; (iii) competitive factors and developments beyond the Company's control; and (iv) other risk factors discussed in the Company's periodic filings with the Securities and Exchange Commission, which are available for review at <http://www.sec.gov> under "Search for Company Filings."

#### **Safe Harbor Statement**

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995: With the exception of historical or factual information, the matters discussed in this press release, including without limitation the acceptance of new technology by the general marketplace, the Company's future growth plans and the ability of the Company's common stock to trade or be quoted on various markets are forward-looking statements that involve risks and uncertainties. Actual results may differ. Factors that could cause or contribute to such differences in results include, but are not limited to, the availability of financing and changes in market and business conditions; and other risks and factors detailed from time to time in the Company's public statements and its periodic reports and other filings with the U.S. Securities and Exchange Commission.

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