



Press Release

Source: BPO Management Services, Inc.

BPO Management Services IT Outsourcing Solutions Unit, Blue Hill Data Services, Inc. Partners with I/O Concepts to Implement Turnkey Event Management System

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ANAHEIM, Calif.--(BUSINESS WIRE)--BPO Management Services, Inc., "BPOMS" (OTCBB:HAXS) , a full-service business process outsourcing company focused on serving middle-market enterprises, today announced that its IT Outsourcing (ITO) business unit, Blue Hill Data Services, Inc. has partnered with I/O Concepts Software Corporation, a provider of IT mainframe console messaging and security solutions, to utilize its ioEnterprise suite of software products to remotely and securely manage customer system messages via a centralized console management platform.

The ioEnterprise system utilizes one central control monitor to view, manage, escalate and resolve system messages. The ioEnterprise suite of functionality includes not only extensive event management and automation, but remote access, compliance, security and disaster recovery capabilities for mainframe (System z, zSeries, System/390) and midrange (System i, iSeries, i5, AS/400) data centers. The robust, end-to-end ioEnterprise package integrates complete mainframe and midrange data center management, security, and accessibility into the enterprise IT infrastructure.

"The ioEnterprise system has been extremely beneficial for BPOMS, increasing service levels and operational efficiency across the entire company. The system was customized specifically to meet our managed hosting client's SLA's and deliverables, as well as streamline customer service. The system alerts our staff remotely so any issues or concerns can be addressed immediately. The ioEnterprise system has been a quantifiable value-add for the company, as well as our customers, in maintaining the highest levels of customer service in the market," commented Patrick Dolan, Chairman and CEO, BPO Management Services, Inc.

"BPOMS required a consolidation and event management solution for their customers that worked across the entire company within their existing infrastructure and technologies," said Ed Doris, General Manager of I/O Concepts. "All components of the ioEnterprise offering work seamlessly together to provide a complete mainframe management solution for BPOMS to meet the critical needs of their customers."

About I/O Concepts

I/O Concepts provides expert mainframe management and security solutions in order to facilitate more efficient, responsive, accessible and protected data center operations. Since 1989, I/O Concepts has been providing expert solutions to help IT operations consolidate, secure, remotely access and monitor their mainframe data centers. The ioEnterprise solutions from I/O Concepts allow companies to protect their mainframe environment at the console level, consolidate data centers across the world, and more effectively monitor the mainframe/midrange environment with integrated event management, secure remote access and automation tools. I/O Concepts is headquartered in Bellevue, WA and supports IT operations for many of the largest companies in the world. For more information, visit www.ioconcepts.com.

About ioEnterprise

- Provides a consolidated view of mainframe consoles and allows unprecedented access and sharing of console sessions across networks, giving operators secure remote access to consoles from their PCs or over the Internet.
- Allows console events to be filtered, prioritized, and easier to act quickly upon with tools for notification, escalation and automation, using an intuitive color-coded interface.
- Helps companies with regulatory compliance with audit trails and event logging tools.

- Integrates with third party management systems for a complete solution to event management in the data center.

The I/O Concepts product suite includes ioEnterprise Console Consolidation and Security (CCS), ioEnterprise Automation, ioEnterprise Event Manager, ioEnterprise Audit Manager, and ioEnterprise Secure HMC.

About BPO Management Services, Inc.

BPO Management Services (BPOMS) is a healthcare and business process outsourcing (BPO) service provider that offers a diversified range of on-demand services, including claims processing, human resources, information technology, and enterprise content management, to support the back-office business functions of the middle-market on an outsourced basis. BPOMS supports middle-market businesses new to the BPO market, established businesses that already outsource, and businesses seeking to maximize return-on-investment from their in-house workforce. For more information, please visit <http://www.bpoms.com>

Forward-Looking Statements

Certain statements in this press release that are not historical facts are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements may be identified by the use of words such as "anticipate," "believe," "expect," "future," "may," "will," "would," "should," "plan," "projected," "intend," and similar expressions. Such forward-looking statements, involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of BPO Management Services, Inc. (the "Company") to be materially different from those expressed or implied by such forward-looking statements. The Company's future operating results are dependent upon many factors, including but not limited to: (i) the Company's ability to obtain sufficient capital or a strategic business arrangement to fund its current operational or expansion plans; (ii) the Company's ability to build and maintain the management and human resources and infrastructure necessary to support the anticipated growth of its business; (iii) competitive factors and developments beyond the Company's control; and (iv) other risk factors discussed in the Company's periodic filings with the Securities and Exchange Commission, which are available for review at <http://www.sec.gov> under "Search for Company Filings."

Safe Harbor Statement

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995: With the exception of historical or factual information, the matters discussed in this press release, including without limitation the acceptance of new technology by the general marketplace, the Company's future growth plans and the ability of the Company's common stock to trade or be quoted on various markets are forward-looking statements that involve risks and uncertainties. Actual results may differ. Factors that could cause or contribute to such differences in results include, but are not limited to, the availability of financing and changes in market and business conditions; and other risks and factors detailed from time to time in the Company's public statements and its periodic reports and other filings with the U.S. Securities and Exchange Commission.

Investor Contact:

Brett Maas
Hayden IR
646-536-7331
brett@haydenir.com

Media Contacts:

Richard Stern
Stern & Co.
212-888-0044
richstern@sternco.com
Alison Simard
Stern & Co.
323-650-7117
arsimard@sternco.com

Company Contact:

Patrick Dolan, Chairman and CEO
BPO Management Services, Inc.
patrick.dolan@bpoms.com