



## Open Systems Management

### Solutions Tailored to Your Business

- Dell, IBM, HP & Other Hardware
- Windows 2000/XP/2003
- Server Consolidations - EMC VMware, Microsoft Virtual Server
- Custom or Off-the-Shelf Wintel Applications
- Exchange
- SQL Server, IIS, ASP.Net, .Net Framework & Enterprise Servers
- Firewalls
- VPNs
- Load Balancers
- SANs – EMC Clariion/NAS, Hitachi Tagmstore, Equallogic iSCSI

### Automated Systems & Network Management

- 24/7/365 Monitoring & Management
- System Administration
- Scalable Redundant Internet Bandwidth
- Optimum Lightpath Point-to-Point Metro Ethernet Connectivity
- Clustering & Custom Data Replication Solutions for High Availability
- Version Management
- Performance Management
- Trouble Ticketing & Problem Resolution
- Vendor Management
- Offsite Tape Rotation
- Production Database Administration
- Disaster Recovery
- Data Backup & Recovery
- Change Control
- Capacity Planning
- Security Management
- Virus Scanning & Intrusion Detection

Blue Hill provides business-critical, high-availability Open Systems Management solutions from our state-of-the-art, fault-tolerant data center in Pearl River, NY. Our highly skilled operations staff supports clients on a 24/7/365 basis utilizing sophisticated automation to run some of the most complex Windows environments. Blue Hill's solutions are customized to meet our client's specific requirements, help manage their budget, and provide the flexibility they need to adapt to future needs.

### High-Speed Connectivity

Connectivity is served by Internap and Lighttower Fiber Networks ISP providers. Carriers include Verizon Business, Verizon Core, Lighttower and Optimum Lightpath. Verizon has dual communications access from two distinct locations into the Blue Hill Plaza where Blue Hill's data center resides. Lightpath runs fiber directly into the Blue Hill computer room providing virtually unlimited bandwidth capabilities.



Lightpath's high-speed Metro Ethernet provides direct connectivity from Blue Hill's fully secure, remote data center to

our clients on the network throughout the New York Tri-State area enabling us to offer high-availability data center outsourcing, co-location and application hosting. Companies operating in highly regulated industries, such as Financial Services, Insurance, Health Care, Pharmaceuticals and Government with zero tolerance for downtime, significantly benefit from these services to run their mission-critical systems and reach their customers.

### State-of-the-Art Data Center

Blue Hill's specially designed data center provide the security, physical environment and networking capabilities you need to support even the most mission-critical and complex applications – 24 hours a day, seven days a week, 365 days a year (24/7/365). The facility features fully redundant power and environmental control systems, fire protection and advanced surveillance monitoring capabilities.

### Wintel Engineers – The Right Expertise

Blue Hill's engineers are dedicated to keeping your systems up and running at peak performance. Utilizing our automated Problem Notification, Determination and Escalation system, our support team will set the necessary alert parameters to notify you in accordance with your operations policies.

### Customized Support Plans

Blue Hill provides cost-effective, customized Microsoft support to meet each of our client's unique needs and support their entire infrastructure. Our expert engineering staff and automated Microsoft administration tools allow us to provide a comprehensive approach to managing business-critical Microsoft environments.