

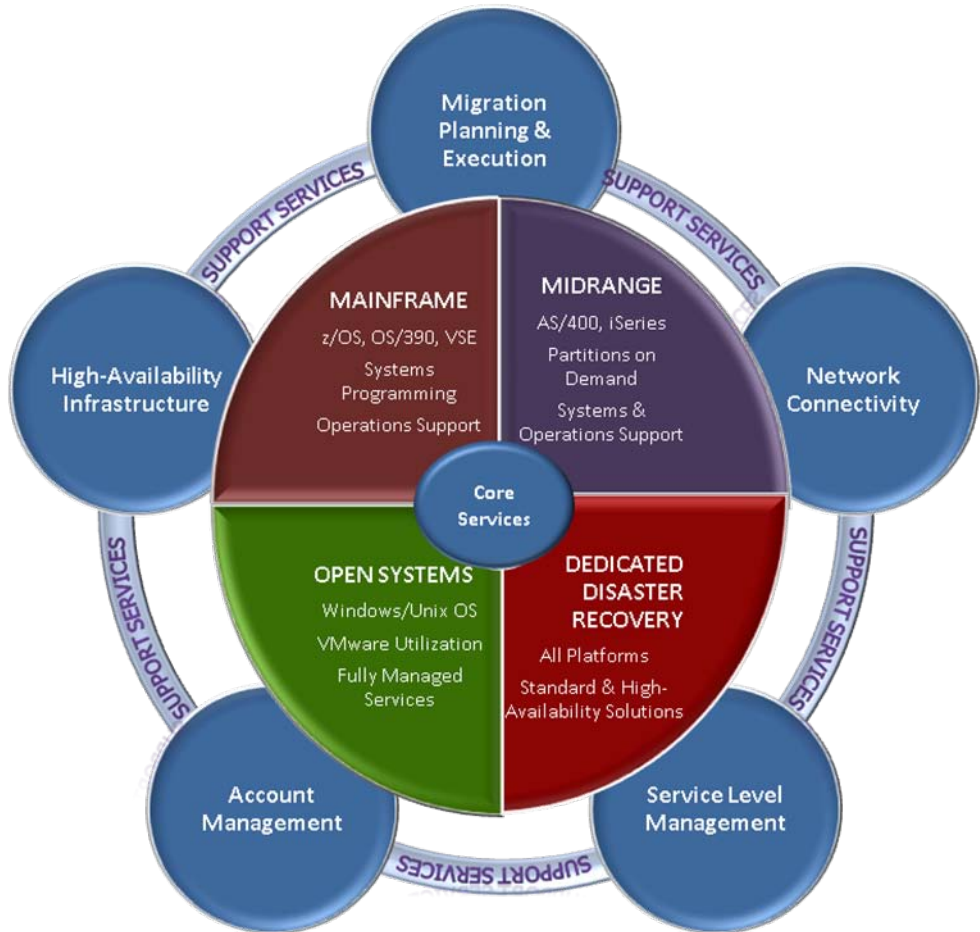
24/7 Support Services

- Multi-Platform Hosting
- Operations and Technical Support
- Capacity Planning and Monitoring
- Communications Network Management
- Telecommunications Monitoring
- Tape Management
- Storage Management
- Disk Management
- Data Backup
- Disaster Recovery
- Migration Expertise
- Project Management

World-Class Data Centers

- Class 'A' Fault Tolerant Infrastructure
- Multi-Layered Security
- Diverse Power Feeds
- Multiple Communication Providers
- Redundant Environmental Protection
- SAS 70 Type II Compliant
- PCI-DSS Certified
- EU Safe Harbor Compliant

Blue Hill Data Services is a leading Tier 2 ITO infrastructure services provider delivering full-service ITO solutions from our state-of-the-art, 'Class A' data center in Pearl River, NY. Our services enable companies to improve service delivery and reduce operating costs.



- **Mainframe Outsourcing** - custom configurations of hardware, software, networking, and services to provide an optimal outsourcing or hosting solution. Operating environments include z/OS, OS/390, MVS, VM, VSE and Linux on the mainframe.
- **Open Systems Management** –Blue Hill provides a range of options from basic on-site hosting to fully customized, fully managed services, as well as a variety of networking and storage options. Operating environments include Windows and Linux. Capacity for open systems hosting is unlimited utilizing virtual technology.

- **AS/400 iSeries Services** – We will host your system in our world-class data center or manage it remotely. We provide the staff resources for operating, maintaining, and administering the hardware and associated infrastructure. Our experts will handle configuration, monitoring and management for iSeries, HP/UX, AIX, Solaris, and other midrange platforms. Blue Hill currently hosts 20 AS/400 platforms in our facility.
- **Dedicated Disaster Recovery** - secure, scalable and reliable Disaster Recovery and Business Continuity solutions for Mainframe, Open Systems and AS/400 iSeries environments provided from our high-availability recovery centers in Branchburg, NJ; Shelton, CT and Norcross, GA.

Blue Hill supports multiple T1's, MPLS networks, and over 200 Virtual Private Networks (VPNs). We provide HDS Tagmastore and IBM Shark storage, as well as automated tape libraries including IBM Virtual Tape Subsystems (VTS).

Blue Hill supports the operational processing requirements of clients 24/7. We provide clients with dedicated hosting solutions with access to varying data processing hardware platforms and essential infrastructure components (e.g., IBM enterprise servers, operating systems, direct access storage devices, etc.), and offer fully integrated managed services. All systems are managed and monitored 24/7 by Blue Hill's expert support staff using advanced system monitoring tools and techniques. Technical expertise is available on all platforms for diagnosing and correcting problems, as well as assisting with the design of new solutions and enhancing clients' systems.

The customer is not forced to adapt to a fixed standard of operation, rather they may preserve their existing operating environment, providing seamless transition and continuous operation without retraining and retooling costs. Blue Hill's data migration strategy employs a highly flexible approach that essentially replicates and enhances the client's operating environment at Blue Hill's state-of-the-art data centers.